

PRIVACY POLICY

Introduction

FAUN Trackway Limited is committed to protecting your personal information and complying with the General Data Protection Regulations (GDPR). This policy describes how we collect, use, store and disclose your personal information.

We are the controller and responsible for your personal data.

We are registered in England and Wales under company number 09283749 and have our registered office and main trading address at Unit 6, Bryn Cefni Industrial Estate, Llangefni, Anglesey, LL77 7XA.

It is important that you read this privacy policy together with any other privacy policy FAUN Trackway Limited may provide on specific occasions when we are collecting or processing personal information about you so that you are fully aware of how and why we are using your personal information.

Purpose

FAUN Trackway Limited collects personal information about you to inform you about, and provide you with, FAUN Trackway Limited products, to deal with any enquiries you may have about them.

You may browse our Site without disclosing any personal information. To use certain features of our Site, however, you will need to provide some personal information. FAUN Trackway Limited collects the following types of personal information about you:

Forename and Surname
E-mail Address
Telephone Number
Company Name
Company Address
Details of the FAUN Trackway Limited product(s) you are interested in

FAUN Trackway Limited receives this personal information about you:

When you contact us directly or visit the FAUN Trackway® websites (www.faustrackway.co.uk or www.faustrackway.com) to request an e-brochure, a quote, to make a general enquiry or to subscribe to our newsletter.

Personal Data of Children

Our website and services are targeted at persons over the age of 18.

How will we contact you?

FAUN Trackway Limited and its Global Network may contact you by post, telephone, email and/or text message.

Data Security

We will take appropriate technical and organisational precautions to secure your personal data and to prevent the loss, misuse or alteration of your personal data.

We will store all your personal data on secure servers, personal computers and mobile devices, and in secure manual record-keeping systems.

You acknowledge that the transmission of unencrypted (or inadequately encrypted) data over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

This website may include links to third-party websites, plug-ins and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave our website, we encourage you to read the privacy notice of every website you visit.

International Transfers

Some of our clients and external third parties are based outside the UK so the processing of your personal data may involve a transfer of data outside the UK. Whenever we transfer your personal data out of the UK, we ensure a similar degree of protection is afforded to it by ensuring at least one of the following safeguards is implemented:

We will only transfer your personal data to countries that have been deemed to provide an adequate level of protection for personal data by the UK Government (e.g. the EEA).

Where we use certain service providers, we may use specific contracts approved by the UK Government and ICO which give personal data the same protection it has in the UK, as well as conducting an appropriate risk assessment.

Data Retention

Your personal information will be held in FAUN Trackway Limited's customer relationship management systems for an indefinite period to manage our relationship with you. FAUN Trackway Limited will carry out periodic data cleanses of this information to ensure that it is up to date and accurate.

Your Rights

You have the right to request copies of your personal information. If you think any of the personal information we hold about you is inaccurate, you may also request it is corrected or erased. You also have a right, in certain circumstances, to object to our processing of your personal information, to require us to stop processing your personal information and/or to withdraw your agreement to processing based on 'consent', but this does not apply where we have other legal justifications to continue processing your data or an overriding legitimate interest. In relation to all of these rights, please write to us at the address below.

Changes to this Privacy Policy

FAUN Trackway Limited reserve the right to revise this privacy policy or any part of it from time to time. Please check back frequently to see any updates or changes to our privacy policy.

Contact Details

Questions, comments and requests regarding this privacy policy should be addressed to FAUN Trackway Limited, Unit 6 Bryn Cefni Industrial Estate, Llangefni, Anglesey, LL77 7XA.

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues (www.ico.org.uk)

Signature:

A handwritten signature in black ink that reads "Kendall".

Name: Christopher Kendall

Position: CEO

Date: 21st June 2022

Issue: 1

